Serious Formal Complaint Letter

Dear Manager,

I am writing to formally complain about the service I received at your restaurant on [Date]. During my visit, I experienced significant delays, unprofessional staff behavior, and a lack of attention to our table's needs.

Despite raising these concerns with the floor staff, no corrective action was taken, which greatly impacted my dining experience. I request a formal acknowledgment of this complaint and an explanation of the steps you will take to prevent similar issues in the future.

Sincerely,

[Your Name]

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