

Brief recognition event introduction

Subject: Employee of the Month Introduction

Good afternoon, team!

I'm excited to introduce this month's Employee of the Month, Marcus Thompson from our Customer Service department.

Marcus joined our team just eighteen months ago and has consistently exceeded expectations. This month alone, he achieved a 98% customer satisfaction rating and personally handled three major client escalations that resulted in retained business worth over \$50,000.

What sets Marcus apart isn't just his technical skills - it's his genuine care for both our customers and his teammates. He's mentored four new hires and created the customer feedback system we now use company-wide.

Marcus, please come forward to accept this recognition for your outstanding dedication and service.

Let's give Marcus a round of applause!

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