Service Cancellation Letter

Due to your terrible service and totally unprofessional conduct, I have no other choice but to request from you to immediately cancel the [service name] service and close my account. I'm truly frustrated and extremely disappointed. This is certainly not what your company promised when we agreed to pay for your services. Despite the repetitive complains, no improvement has been made. Please confirm the cancellation of the service in writing and refund our deposit as soon as possible.

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