

Professional thanks despite critical feedback

Subject: Thank You for Sharing Your Feedback

Dear [Recipient's Name],

We appreciate you taking the time to provide us with your candid feedback. While it is never easy to hear that we fell short of expectations, your comments are important for helping us identify areas where we need to improve.

Your input has been shared with the relevant team, and we are working on corrective measures.

Thank you for giving us the opportunity to make things right.

We value your trust and hope to provide you with a much better experience moving forward.

Sincerely,

[Your Name]

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