

## Heartfelt Refund Request for Personal Emergency

Dear [Railway Company],

Due to an unexpected personal emergency, I could not travel on my scheduled train, booking reference [Booking Reference], on [Date]. I sincerely apologize for any inconvenience caused.

I kindly request a refund for the ticket in line with your policies. I have attached the ticket and necessary documents for verification.

Thank you for your understanding and support.

Warm regards,

[Your Name]

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