

Warranty Claim Letter

Subject: Warranty Claim for [Product Name and Model Number]

Dear Sir/Madam,

I am writing to submit a warranty claim for a [Product Name and Model Number] that I purchased from your company on [Purchase Date]. I regret to inform you that the product is experiencing significant issues, which are covered under the terms of the warranty provided by your company. I would like to outline the details of the problem and request the necessary action to address this matter. The product was purchased in brand new condition and has been handled and used with utmost care in accordance with the instructions provided in the user manual.

1. Description of the Issue:

[Provide a detailed description of the issue(s) you are experiencing with the product. Include any error messages, malfunctions, or abnormalities that have occurred.]

2. Troubleshooting Steps Taken:

[Outline any troubleshooting steps you have taken to resolve the issue. This may include contacting customer support, referring to the user manual, or attempting basic repairs if advised.]

3. Proof of Purchase:

I have attached a copy of the original purchase receipt for your reference.

4. Warranty Coverage:

According to the warranty provided with the product, [mention the specific warranty coverage details, such as duration, specific issues covered, etc.].

I kindly request that you take immediate action to resolve this matter by either repairing or replacing the product. As a consumer, I have placed my trust in your company's products, and I believe it is your responsibility to honor the terms of the warranty agreement.

I expect a prompt response within [specify a reasonable time frame, such as 10 business days] of receiving this letter. If I do not receive a satisfactory resolution or acknowledgment of my claim within the mentioned time frame, I may be compelled to explore alternative options to protect my

rights as a consumer.

I can be reached at the contact details provided above, and I am available for any additional information or clarification you may require to process my claim.

Thank you for your attention to this matter. I look forward to a swift resolution.

Sincerely,

[Your Name]