

Formal Warranty Claim Letter for Defective Product

Subject: Warranty Claim Request for Defective Product

Dear Customer Service,

I am writing to formally submit a warranty claim for the product I purchased from your store on [purchase date], identified as [product name and model number]. Unfortunately, the item has developed a defect within the warranty period. Specifically, the issue is [describe defect or malfunction].

As per the warranty terms provided at the time of purchase, I kindly request a replacement or repair of the product at no additional cost. Attached are copies of the purchase receipt and warranty card for your reference.

Please let me know the next steps in processing this claim. I look forward to a prompt resolution.

Sincerely,

[Your Name]

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