

Formal notification of expired warranty coverage

Subject: Warranty Claim Status - Coverage Period Expired

Dear [Customer Name],

We have received your warranty claim submission dated [Date] for your [Product Name], serial number [Serial Number].

After reviewing your purchase records, we find that your product was purchased on [Purchase Date], and the manufacturer's warranty expired on [Expiration Date]. Your current claim was submitted [X days/months] after the warranty coverage period concluded.

Unfortunately, we cannot process warranty claims for products beyond their coverage period, as outlined in the terms and conditions you received with your original purchase.

However, we offer extended service plans and out-of-warranty repair services. Our customer service team can provide you with a repair estimate and available options to restore your product to working condition.

We appreciate your understanding and continued loyalty to our brand.

Best regards,

[Name]

Customer Service Manager

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