

Formal denial due to unauthorized modifications

Subject: Warranty Void Notice - Unauthorized Modifications Detected

Dear [Customer Name],

Your warranty claim for [Product Name] has been reviewed and must be denied due to unauthorized modifications discovered during inspection.

Our technicians identified the following non-factory alterations:

- [Specific modification 1]
- [Specific modification 2]
- [Any additional modifications]

As clearly stated in your warranty agreement, any modifications, repairs, or alterations performed by unauthorized service providers immediately void all warranty coverage. This policy exists to ensure product safety and maintain quality standards.

The modified product will be returned to you unchanged. Please note that future service requests for this unit will be handled exclusively through our fee-based repair services.

If you have questions about this determination, please contact our technical review board within 15 days.

Respectfully,

[Name]

Warranty Review Committee

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